

## FAQ

### How do I sell Scrap?

- **Ferrous (Steel and Iron)**
  1. Pull on the scale so that the scale master may get a heavy weight on the vehicle
  2. Once the weight has been recorded, state what type of material there is or wait for an inspector
  3. Take the material to the appropriate collection sight
  4. Re-weigh to get paid, or unload another material type

\*If unsure of the placement of material, be sure to ask or come inside to see a map

  5. Come inside after parking in the parking lot to get paid
- All transactions over \$50 must be in checks and require an ID  
Transaction under \$50 will be paid in cash  
\*No more than two transactions a day or weights can be held until the last load (preferred)
- **Non-ferrous (Copper, brass, aluminum)**
  1. Take the non-ferrous material to anyone of our three scales
  2. Unload the separated items onto the scales with instruction from the staff
  3. Receive a ticket for graded material or materials
  4. Take tickets to the office for redemption

### Can I have assistance unloading?

- If the Iron and Steel is loaded into a trailer that our machines can safely assist, then we will assist
- We do not unload from truck beds
- Truck beds are made of metal and the magnets can rip truck beds and fuel tanks off
- Truck beds are also subject flying debris that shatters back windows
- Announce the need for assistance at the scale
- Never approach the heavy equipment on foot or get within 75 foot without direction from the crane operator
- For heavy non-ferrous items, Items properly placed on durable pallets and or in forklift safe containers, assistance can be rendered.
- THE DECISION TO ASSIST IS LEFT TO THE DISCRETION OF THE OPERATOR AND OR STAFF

## **Do I need an I.D.**

- State law requires us to have a valid Government issue identification on file
- Cash transaction beneath \$50 do not require ID, but M. Gervich and Sons may require ID

## **How do I get pricing?**

- Pricing will vary from month to month, week to week, and day to day depending on the material. If you are quoted, the prices are subject to market change and can go up or down depending on the length of time between the quote and selling of material

## **How do I report a theft of scrap metal?**

- We at M Gervich and Sons are committed to working with State and local law enforcement to make it harder for criminals to sell stolen material
- If you suspect that your property has been stolen for the purpose of scrap, please follow the following steps:
  1. Call the local law enforcement dispatch and file a report
  2. Call M Gervich and Sons with a police report number and a description of material
  3. If there are any photographs, please send them to us so that we can alert the staff
  4. In the event of a recovery, we will contact the Police who will contact you